

Returns Form



TONNAU
WEST WALES SURF CO.

Tonnau - West Wales Surf Co.
8 Pendre
Cardigan
Ceredigion
SA43 1JL

Sales@tonnausurf.com
01239 612 838

Sorry that you need to return an item to us. We'd like to send you a new one out, just let us know the reason and the new size/colour of the item you wish to exchange for, and we'll get that sorted soon as possible, if stock allows. Just use the chart above to enter the details.

You can also send the original item back using the returns label and receive a full refund or store credit. If you have received a **faulty or damaged** item, please call us to discuss a return. **01239 612 838** / **sales@tonnausurf.com**. please title the email: **'Returns'**.

Contact Name..... Order No.

Code	Description	Qty.	Refund?	Exchange?	Return Code	Replacement Size/Item

Return Codes:

- 1:** Too Big
- 2:** Too Small
- 3:** Does not suit
- 4:** Faulty
- 5:** Gift
- 6:** Not as expected

Returning an item for a refund:

Fill in the chart above and provide reasons for a refund. Cut out the postage label.

Package items in an appropriate box or bag and attach the postage label.

Post the package back using the post Office or a Courier.

Keep hold of the postage receipt (we'll need this to provide you with a refund for postage).

We recommend returning the items via an insured courier service. You have 30 days to do this. The return cost will be your responsibility unless the item is damaged or faulty.

Thanks from the dudes and dudettes at Tonnau.



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RETURNS

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